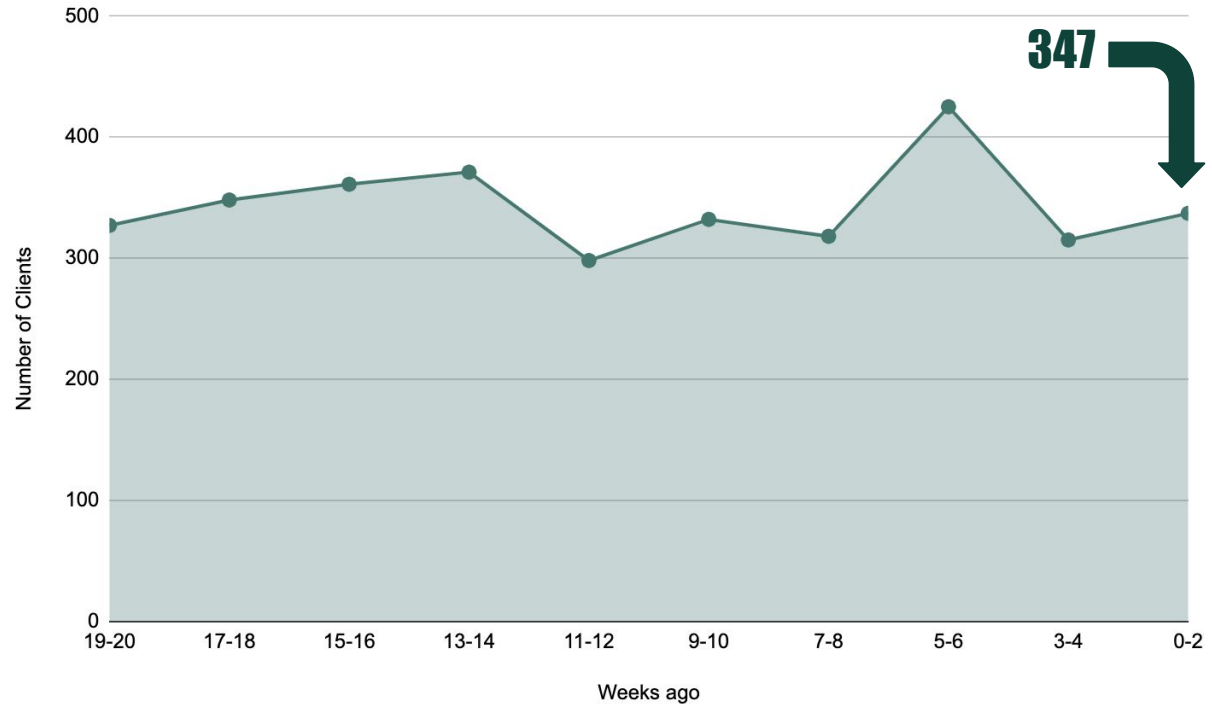


Unsheltered *Over time*

The Current Living Situation in the last 14 days is the best measure we use to determine who is unsheltered. We know that major holidays, new shelter and warming resources and the cycle of benefit payments can result in fluctuation of this number.

2 Week Unsheltered Number over time



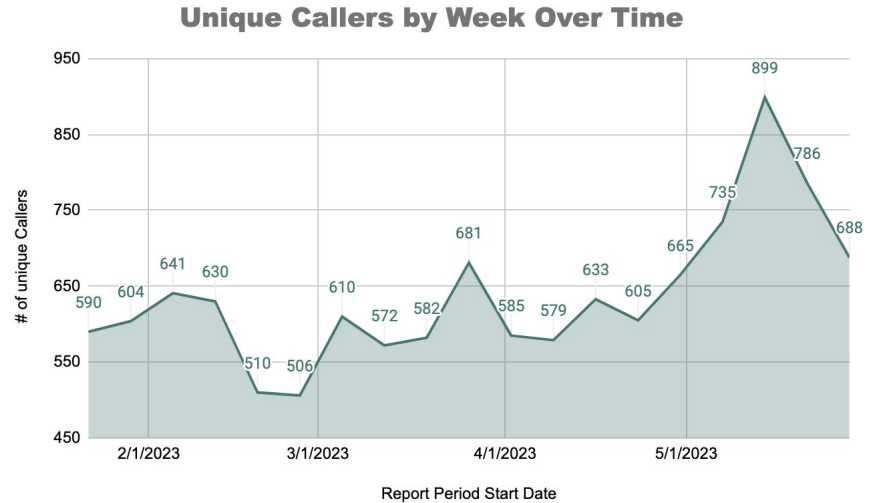
Help Center In May

401-277-4516

Monday-Friday
9AM-7PM

**Weekends &
Holidays**
2PM-7PM

Month of May

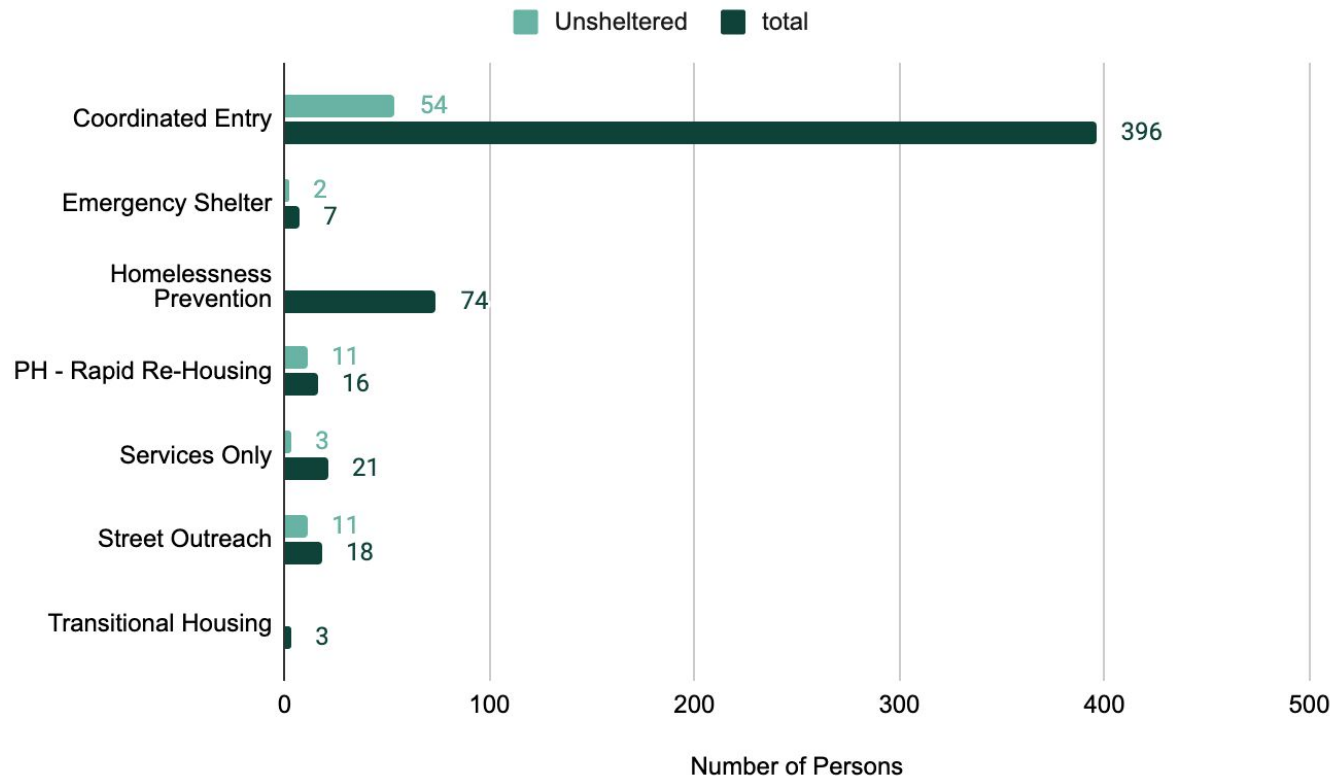


Average Answer Time	Average Handle Time	Number of Calls	Unique Callers
00:04:16	00:05:36	8814	2618

Domestic Violence Hotline	Domestic Violence Shelter	Outgoing Texts	Incoming Texts	Chat
22	10	197	42	153



New Clients By first Enrollment In May



Total New Clients: 535

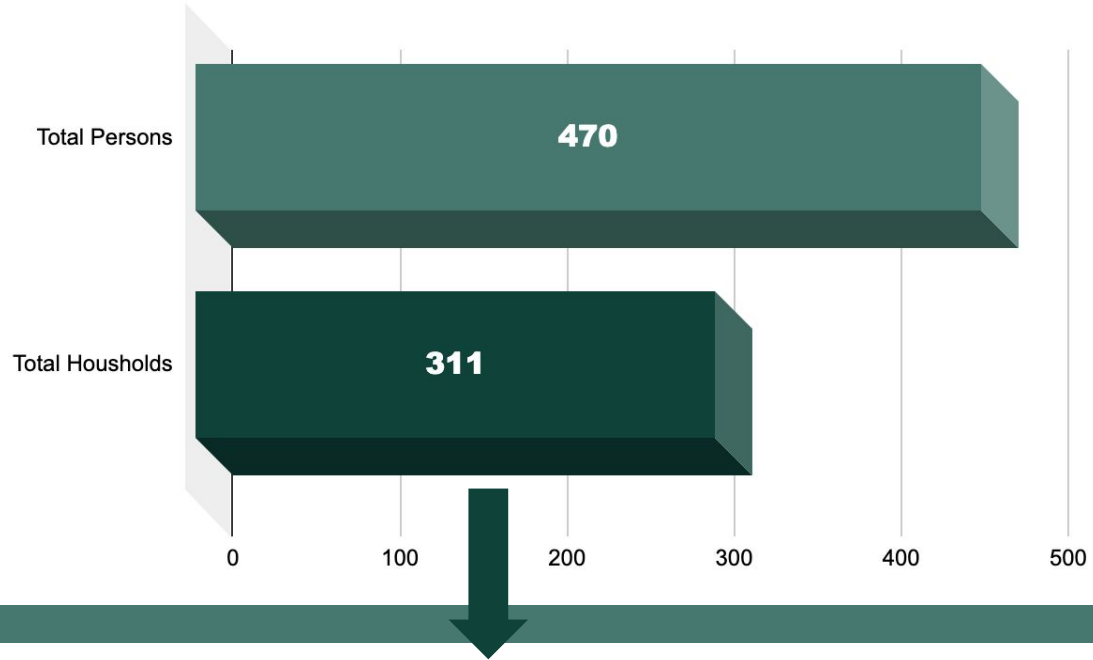
Total New Unsheltered Clients: 81

Waitlist for Shelter *Now*

The Shelter Queue is a dynamic waitlist, populated via the Crisis Assessment, of individuals and families awaiting shelter placement.



Unsheltered Households Waiting for Shelter



Household Types

Household with Children	41
Household without Children	56
Single Adult	214
TOTAL	311

Crisis Assessment Scores

Now

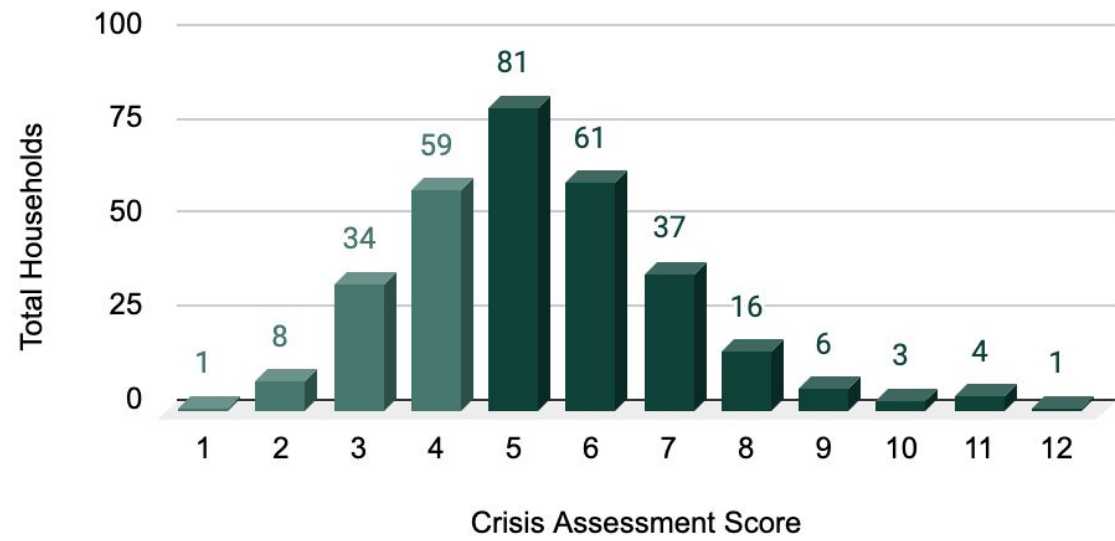
Maximum score is 23 points. Higher scores represent higher acuity as assessed across 9 Prioritization Factors.

- Age
- Unsheltered Status
- Health Conditions
- Safety Concerns
- COVID risk
- Length of Time Homeless
- Gender Identity
- Race/Ethnicity

While shelter referrals are not limited to CA scores of 5+, a CA score of 5 is most often the minimum referral threshold.



Crisis Assessment Score of Unsheltered Households Waiting for Shelter



Intervention	Score	Total Households
Community Resource Referral	0-4	102
Shelter Referral	5+	209
TOTAL		311

645 Crisis Assessments were Completed in May

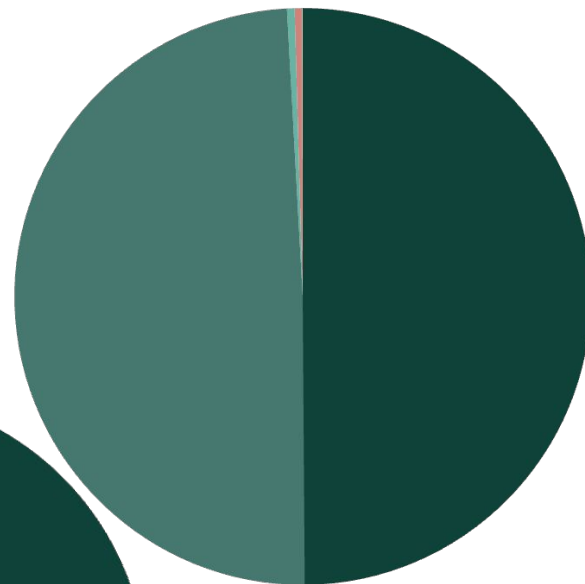
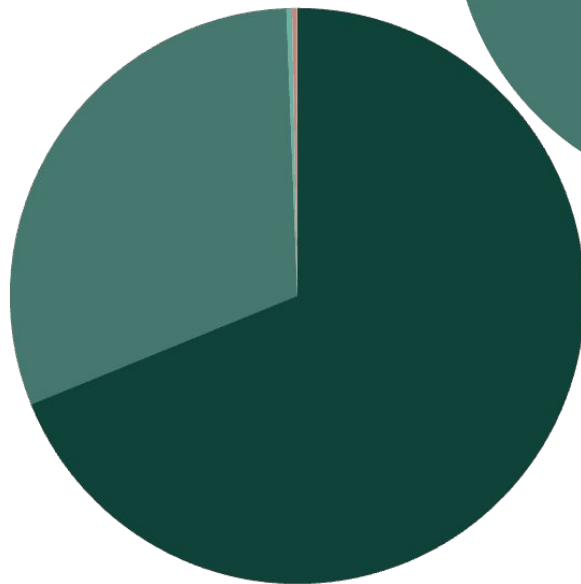
Coordinated Entry By Demographics In May

Ethnicity

- Non-Hispanic/Non-Latin(a)(o)(x)
- Hispanic/Latin(a)(o)(x)
- Client refused
- Data not collected
- Client doesn't know

Gender

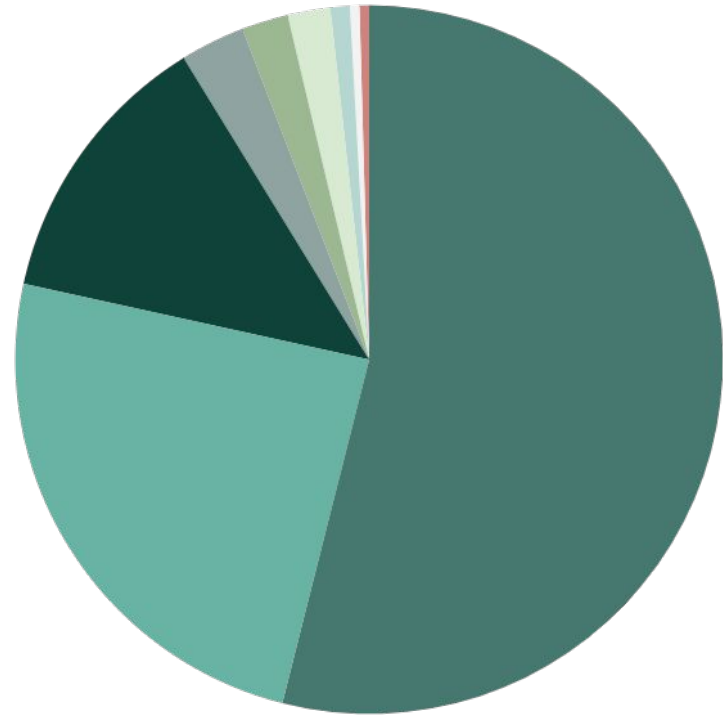
- Male
- Female
- A gender other than singularly female or male (e.g., non-binary, genderfluid, agender, culturally specific gender)
- Transgender
- Data not collected
- Client refused



Coordinated
Entry
By
Demographics
In May
Continued...

Race

- White
- Black, African American, or African
- Multi-Racial
- American Indian, Alaska Native, or Indigenous
- Data not collected
- Client doesn't know
- Asian or Asian American
- Client refused
- Native Hawaiian or Pacific Islander



Shelter Referrals

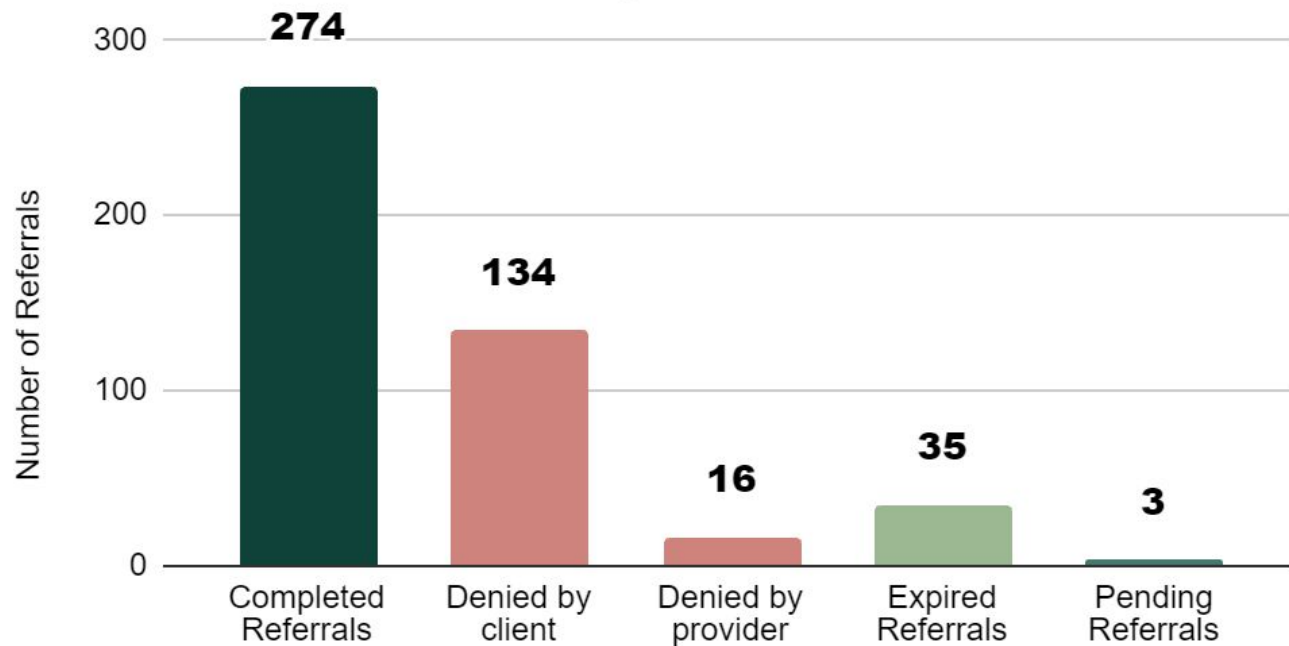
In May

Shelter referrals remain pending until accepted or denied by shelter staff and expire after 3 full days' time.



Shelter Referrals

May 2023

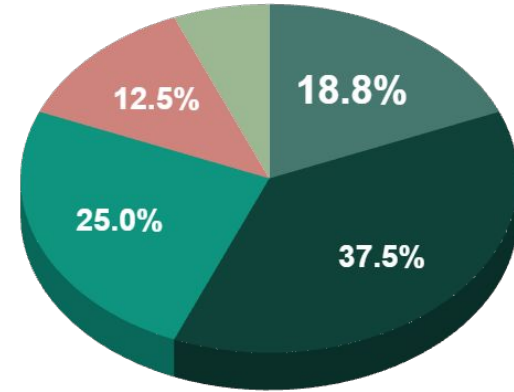


Shelter Referral Denial Reasons *In May*



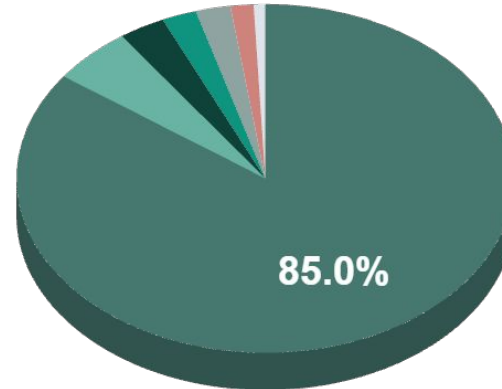
Denied by Provider

- Client did not show up or call
- Other
- Needs could not be met by program
- Disagreement with rules
- Client previously received service



Denied by client

- Client did not show up or call
- Client refused services
- Other
- Needs could not be met by program
- Self Resolved - Client Housed
- Disagreement with rules
- Client out of Jurisdiction



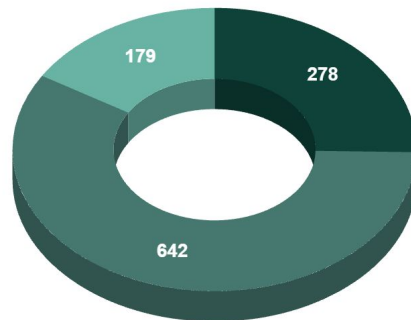
Shelter Bed Inventory *Now*

Click [here](#) to see
information by
Shelter Program



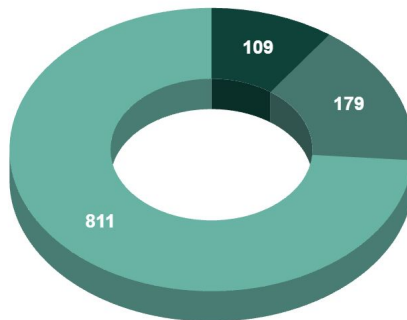
Beds by Shelter Type

- Family Shelter
- Individual Shelter
- Motel Based



Beds by Inventory Type

- Overflow
- Seasonal
- Year-Round



Currently there are
1099 Beds
in the System

Overall Average
Utilization for April:

87.34%

Overall Average Length
of Stay for April:

174.2 Days

Overall Percentage of
Clients with Housing
Assessments in April:

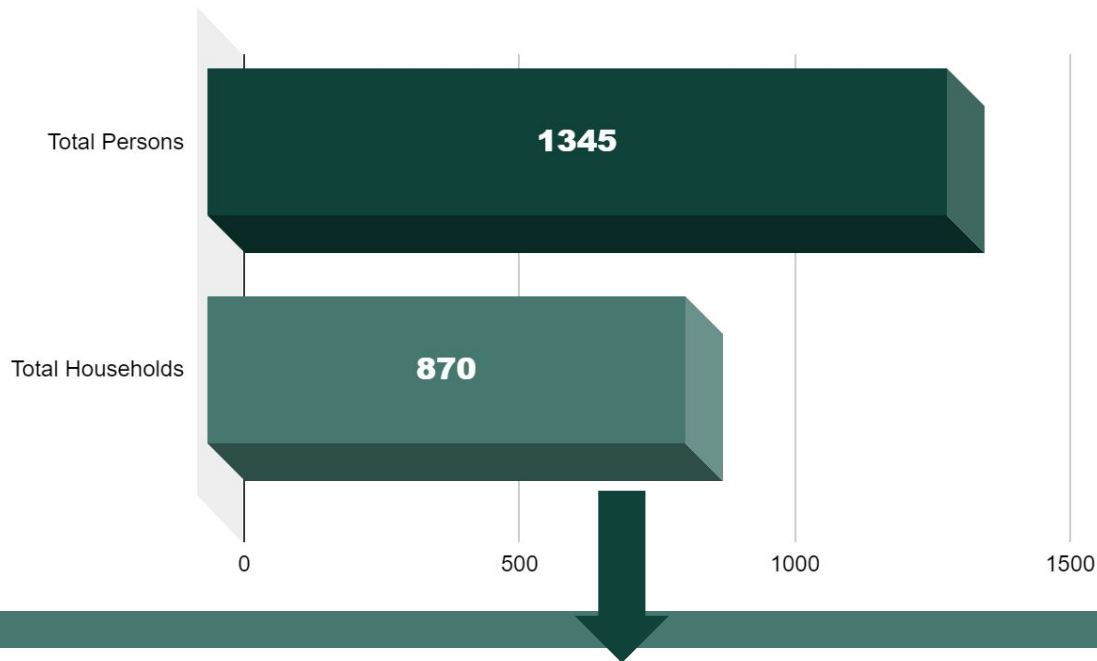
78.5%

Waitlist for Housing *Now*

The Housing Queue is a dynamic waitlist, populated via the Housing Assessment, of individuals and families awaiting a permanent housing opportunity.



Households Waiting for Shelter



Household Types

Household with Children	127
Household without Children	159
Single Adult	584
TOTAL	870

Housing Assessment Scores

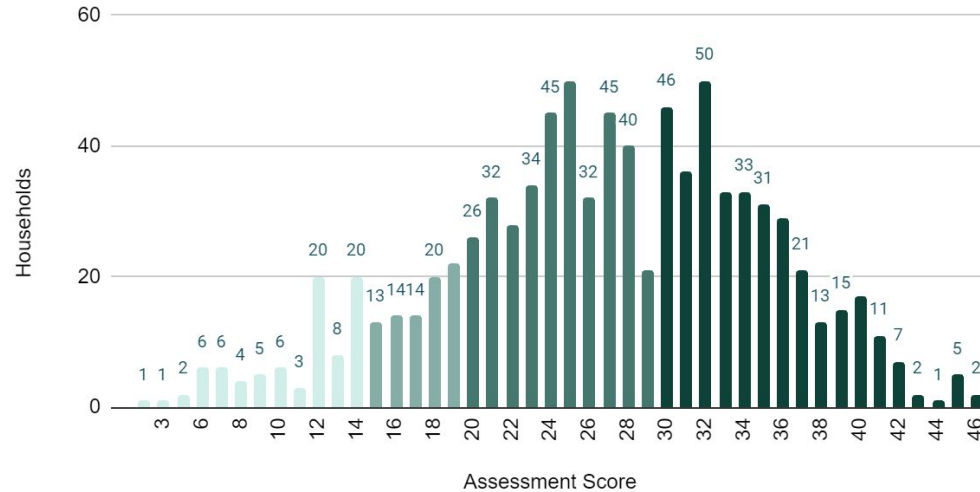
Now

Maximum score is 51.
Higher scores represent higher acuity as assessed across 13 Prioritization Factors.

- housing status
- behavioral & physical health conditions
- legal issues
- Income
- employment
- community support
- safety concerns
- gender identity
- race/ethnicity



Housing Assessment Score of Households on Housing Waiting List



Intervention Type	Score Range	Total Households
Community Resource Referral	0-14	82
Mainstream (Programs which have no or limited supportive services: HCVP, 811, New Lease)	15-19	83
Rapid Re-Housing	20-29	353
Permanent Supportive Housing (Must be chronically homeless to qualify)	30+	352
TOTAL		870

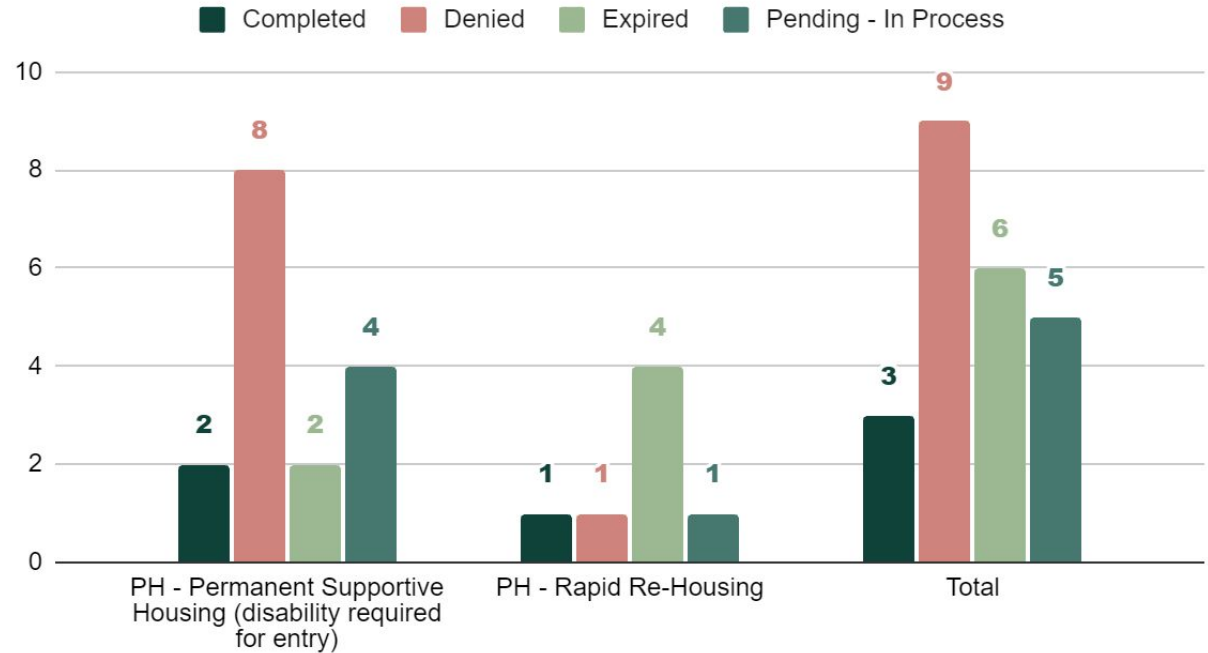
154 Housing Assessments were Completed in May

Housing Referrals *In May*

Housing referrals are marked "Pending in Process" within 3 days of receipt and remain pending until accepted or denied by housing staff.



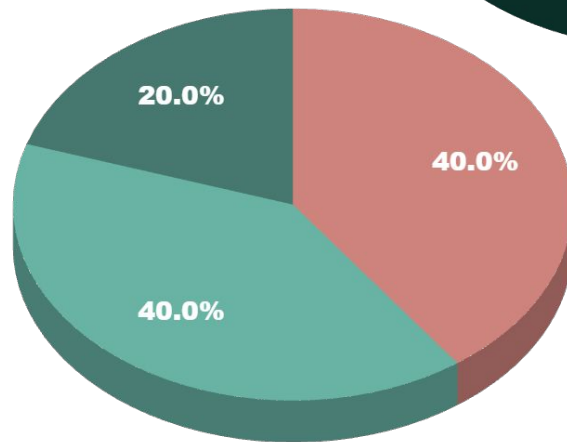
Referrals to Housing Openings



Housing Referral Denial Reasons *In May*

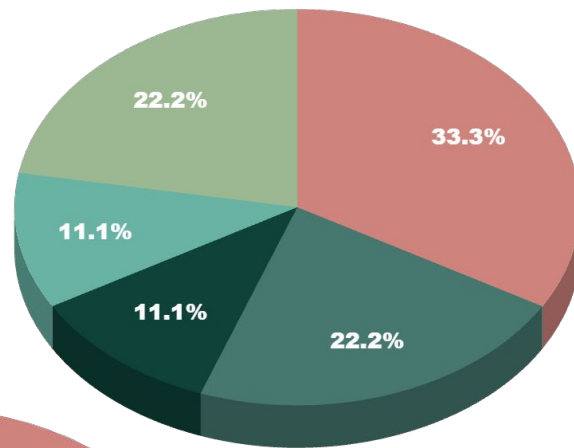
Denied by Client

- Client did not show up or call
- Client refused services
- Self Resolved - Client Housed



Denied by Provider

- Client did not show up or call
- Denied by Landlord/Property Manager
- Disagreement with rules
- Lack of Eligibility
- Referral time expired



Housing Outcomes *In May*

Click [here](#) to see information by Housing Program



Permanent Supportive Housing

0

PSH days from Referral to Opening and Move-In

Rapid Rehousing

7

RRH Days from Referral and Accepted in Program



21

RRH Days from Accepted to Move-In

Completed referrals who have not moved into housing:
57 referrals

Average days in project for those still unhoused:
182.89 Days

Exited Before they moved in:
5 Exits

Average days in project for those who were exited:
150 Days

Exit Destinations *In May*

Returns to
Homelessness
from Permanent
Situations in
May

14 Persons

Click [here](#) to see
Exits to Stable
Housing
information by
Program

Destination Groups	Unsheltered or Unknown	Temporary not homeless	Sheltered	Permanent	Other or Deceased	Totals
Emergency Shelter	105	41	42	39	9	236
PH - Housing with Services (no disability required for entry)	-	1	-	-	-	1
PH - Permanent Supportive Housing (disability required for entry)	1	1	-	7	-	9
PH - Rapid Re-Housing	1	6	2	15	2	26
Street Outreach	83	9	1	9	2	104
Transitional Housing	-	2	-	2	1	5
Totals	190	60	45	72	14	381
Percentage	49.9%	15.7%	11.8%	18.9%	3.7%	100%

